

# TRUSTFUL™ Credential Process Scorecard



GOAL	DESCRIPTION	NOTES	SCORE
<b>T</b> Transparent	Process steps and milestones are well documented. Applicant can monitor the status of their Application.		
<b>R</b> Reliable	Each Application is processed the same way. If the same Application were to be processed by two different Reviewers the result would be the same.		
<b>U</b> User Friendly	Process is intuitive without unnecessary steps. Applicants can complete Process with little to no Staff intervention.		
<b>S</b> Secure	Data is collected and stored in a secure manner. Sensitive Data (ethics and exam scores) is accessible to appropriate Staff only		
<b>T</b> Timely	Process does not take longer than necessary. No arbitrary delays.		
<b>F</b> Fair	Process does not unduly favor a particular type of Applicant. No artificial barriers to complete the process.		
<b>U</b> Unbiased	Applicants are reviewed on qualifications alone. Reviewer decisions are recorded and accountable.		
<b>L</b> Legally Defensible	All steps and decisions follow due Process. Applicants have the option to appeal.		

Based on our experience, Agilutions understands the most successful certification processes follow what we've come to call our TRUSTFUL™ Model. Using the legend below, grade your certification organization.

**LOW**  
This is an area of concern and should be a focus for improvement.

**MEDIUM**  
This is an area of strength, but always room for growth.

**HIGH**  
This is an area of comfort and stability.

# TRUSTFUL™ Credential Process Scorecard



GOAL	DESCRIPTION	NOTES	SCORE
<b>T</b> Transparent	Process steps and milestones are well documented. Applicant can monitor the status of their Application.		
<b>R</b> Reliable	Each Application is processed the same way. If the same Application were to be processed by two different Reviewers the result would be the same.		
<b>U</b> User Friendly	Process is intuitive without unnecessary steps. Applicants can complete Process with little to no Staff intervention.		
<b>S</b> Secure	Data is collected and stored in a secure manner. Sensitive Data (ethics and exam scores) is accessible to appropriate Staff only		
<b>T</b> Timely	Process does not take longer than necessary. No arbitrary delays.		
<b>F</b> Fair	Process does not unduly favor a particular type of Applicant. No artificial barriers to complete the process.		
<b>U</b> Unbiased	Applicants are reviewed on qualifications alone. Reviewer decisions are recorded and accountable.		
<b>L</b> Legally Defensible	All steps and decisions follow due Process. Applicants have the option to appeal.		

Based on our experience, Agilutions understands the most successful certification processes follow what we've come to call our TRUSTFUL™ Model. Using the legend below, grade your certification organization.

**LOW**  
This is an area of concern and should be a focus for improvement.

**MEDIUM**  
This is an area of strength, but always room for growth.

**HIGH**  
This is an area of comfort and stability.

Our proven TRUSTFUL™ approach is more than an evaluation tool, it's the foundation on which we've built our technology. If your organization did not score as well as you would like in the TRUSTFUL™ categories, don't sweat it, Agilutions can help.

# WE GET CERTIFICATION



### Experts In:

- ✔ Process Management
- ✔ Online Applications
- ✔ Best Practices & Compliance
- ✔ Continuing Education Management
- ✔ TRUSTFUL™ Processes
- ✔ LMS Integrations
- ✔ Exam Exports & Imports

To learn more about Agilutions and our services please visit our website at [www.agilutions.com](http://www.agilutions.com)

Our proven TRUSTFUL™ approach is more than an evaluation tool, it's the foundation on which we've built our technology. If your organization did not score as well as you would like in the TRUSTFUL™ categories, don't sweat it, Agilutions can help.

# WE GET CERTIFICATION



### Experts In:

- ✔ Process Management
- ✔ Online Applications
- ✔ Best Practices & Compliance
- ✔ Continuing Education Management
- ✔ TRUSTFUL™ Processes
- ✔ LMS Integrations
- ✔ Exam Exports & Imports

To learn more about Agilutions and our services please visit our website at [www.agilutions.com](http://www.agilutions.com)